

Celebrate! Congratulations for winning two Years in a Row !!

Skin Innovations Skin Care & Spa Has Earned Top Customer Ratings and Wins the 2011 Talk of the Town Honor for Excellence in Customer Satisfaction

Press Release

Wednesday, January 05, 2011

Presented To: Skin Innovations Skin Care & Spa

Congratulations on this special award recognizing your extraordinary customer service in the past year. We are so happy to present you with the **2011 Talk of the Town Customer Satisfaction Award for Excellence in Customer Care** for the second straight year! Only the highest rated businesses have been chosen to receive the 2011 Customer Satisfaction Award presented by *Talk of the Town News* and *Celebration Media*, and to win it two years in a row is exceptional. As a prior winner, you know the award was created to showcase companies that excel in serving their customers and getting their high marks. Your customers have spoken and given you very high ratings, which we reviewed on multiple online user-review websites and posted on our website.

Celebration Media U.S. (CMUS) is a co-sponsor of the award and an independent publisher with titles that include the insightful Customer Care News Magazine, a national publication featuring articles on helping companies improve customer care and customer satisfaction ratings. CMUS is dedicated to research that monitors positive and negative review websites, blogs, and social networks, BBB and other award information to determine the highest rated and top reviewed businesses in all 50 states of the country and parts of Canada.

Talk of the Town News is dedicated to providing information, resources and solutions for online reputation management and is proud to be a co-presenter of the 2011 Customer Satisfaction Award presented by *Talk of the Town News* and *Celebration Media* since 2009.

Congratulations for making a difference in your community for the second year in a row and providing the services, products, management, leadership and staff that has earned your award rating. We are happy to post the results of our research online and offer you the marketing materials to help you spread the word.

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